

ACHPER Victoria Event Terms and Conditions

Event Cancellation and Refund Policy

If your circumstances change prior to the event you may nominate a substitute delegate at no charge (requests must be made in writing to achper@achper.vic.edu.au).

Cancellation requests will be considered up to 14 days prior to the event where transferring a registration is not appropriate. If a refund is approved, a cancellation fee of \$50 applies. No refunds will be issued within 14 days of the event. Non-payment does not constitute cancellation.

If any face to face component of the event is cancelled due to circumstances beyond our control, registrations will be transferred to a virtual registration and recordings or virtual delivery mode will be communicated as soon as possible. ACHPER Victoria reserves the right to waive any of the above charges at its discretion.

Payments

Registrations without full payment or a school purchase order number will NOT be processed.

To qualify for "members' rates" you must be a current financial ACHPER Member.

Upon receipt of payment, a confirmation email and tax invoice will be issued. Any accounts must be paid in full 14 days from the invoice date or prior to the event start date. The organisers reserve the right, without notification, to cancel outstanding accounts anytime after 14 days from date of the tax invoice being sent. If payment is not received prior to the event, access will be granted only after full payment is made via credit card.

Viewing Platforms

Where events are being delivered virtually, the event organisers will provide clear guidelines on best-operating systems to use for optimum participation in the event for both sponsors and attendees. The event organisers, ACHPER Victoria will take no responsibility or accept requests for a refund if the guidance for viewing is not followed.

Privacy Policy

By completing this registration form, you acknowledge the details supplied by you may be made available to ACHPER Victoria, and any suppliers working on the event (for the purpose of your involvement).

Insurance

Registration fees do not include insurance of any kind. If attending a live site you are responsible to obtain your own insurance to cover medical, travel, and registration expenses etc. In most instances if attending in a professional capacity, your workplace can provide insurance advice.

In the event of industrial disruption or other unforeseen circumstances, ACHPER Victoria accepts no responsibility for loss of monies incurred by you. ACHPER Victoria accepts no liability for injuries/losses of whatever nature incurred by you and/or people with you, or for loss or damage to your luggage and/or personal belongings. ACHPER Victoria cannot take any responsibility for any participant failing to arrange their own insurance. This Insurance is to be purchased in your country of origin.

Disclaimer

The program is correct at the time of printing, but ACHPER Victoria reserves the right to alter the program as necessary and will not accept any liability for any loss or inconvenience caused to any party consequent to such changes. ACHPER Victoria reserve the right to use any recordings whether audio or video and/or any photographs taken at any stage during the event for promotional, advertising or reporting of the event and/or its content at their sole discretion.

Where content is delivered by independent presenters, ACHPER Victoria does not accept liability for advice given, or views expressed.

Delegates are encouraged to participate in practical sessions however it is up to the discretion of each delegate to do so, subject to pre-existing injuries, heat etc. If you do have a pre-existing injury, please advise your presenter before commencing the session.

Force Majeure

ACHPER Victoria will not be liable for any loss caused by the cancellation of the event where such cancellation is due to Force Majeure. The organisers will use all reasonable efforts to conduct the conference despite the intervention or occurrence of any such cause.

In this clause, Force Majeure means circumstances which are beyond the reasonable control of ACHPER Victoria and which are reasonably likely to affect the successful delivery of the Event or would make it inadvisable, impracticable, illegal, or impossible for a party to perform its obligations as originally contracted under this Agreement, including: fire, flood, earthquake, extreme adverse weather conditions, failure of electric power, gas, water, or other utility service, collapse of building structures, widespread disease or other public health emergency (including pandemic or epidemic), strike or other industrial action, the outbreak or declaration of war, act of terrorism, revolution or government orders or action (including the declaration of a State of Emergency).

If, as a result of Force Majeure, ACHPER Victoria cancels the Event/s, ACHPER Victoria shall use reasonable commercial endeavours to reschedule the Event or provide alternative virtual viewing.

If ACHPER Victoria is unable to reschedule the Event in accordance, delegates will be issued with a non-transferable credit note for the amount of the Fee, which may be redeemed against any appropriate future ACHPER Victoria event for a period of 12 months from the date of issue.

Without prejudice to its obligations ACHPER Victoria accepts no liability and will not be liable for any compensation where the performance of its obligations under this Agreement is affected by Force Majeure.

Imagery / Footage

By participating in this event you acknowledge and agree to grant ACHPER Victoria the right to record, film, live stream, photograph, or capture you in any media now available or hereafter developed and to distribute, broadcast, use, or otherwise to disseminate, in perpetuity, such media without any further approval from you.

If you do not wish to be included in photography, please advise us prior to, or in person at an event.

Events Code of Conduct

Our event will present opportunities to learn, share knowledge and network. We believe the event should represent a safe, enjoyable and inclusive environment for all people, irrespective of gender, race, ethnicity, age, sexuality, religion, disability, socio-economic background, experience, size, shape and so on. No one should be subject to any harassment, bullying or abuse. Any such behaviour will not be tolerated and we will take such action as we deem necessary to ensure it does not reoccur. This may include immediate removal from the virtual/hybrid event and a prohibition from attending future events held by ACHPER Victoria.

These Terms and Conditions are subject to change. By registering for an ACHPER Victoria event, you acknowledge and accept these Terms and Conditions.

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